

**BIDS AND AWARDS COMMITTEE
FOR INFORMATION TECHNOLOGY (IT) PROJECTS**

BID BULLETIN NO. 2

This Bid Bulletin is issued to amend/clarify items in the Bidding Documents for the **SUBSCRIPTION TO SECURITY AWARENESS PLATFORM WITH PHISHING SIMULATION AND TRAINING CAMPAIGN**, under **Competitive Bidding No. 2026-10**.

I. AMENDMENTS

REFERENCE	SPECIFICATIONS	AMENDMENTS
Section I. Invitation to Bid <i>Page 12</i>	7) Bids must be duly received by the Bids and Awards Committee (BAC) Secretariat through manual submission at the office address indicated below on or before 01 June 2026 (Monday), 10:00AM. Late bids shall not be accepted. 8) Xxx xxx xxx 9) Bid opening shall be on 01 June 2026 (Monday), 10:15AM at the MSD Conference Room, 7F The SEC Headquarters, 7907 Makati Ave., Salcedo Village, Bel-Air, Makati City and via Zoom application. Bids will be opened in the presence of the Bidders' representatives who choose to attend the activity.	7) Bids must be duly received by the Bids and Awards Committee (BAC) Secretariat through manual submission at the office address indicated below on or before 08 June 2026 (Monday), 10:00AM. Late bids shall not be accepted. 8) Xxx xxx xxx 9) Bid opening shall be on 08 June 2026 (Monday), 10:15AM at the MSD Conference Room, 7F The SEC Headquarters, 7907 Makati Ave., Salcedo Village, Bel-Air, Makati City and via Zoom application. Bids will be opened in the presence of the Bidders' representatives who choose to attend the activity.
Section III. Bid Data Sheet <i>Page 43</i> ITB Clause 16.2	The Bid Security shall be valid until 30 August 2026.	The Bid Security shall be valid until 06 September 2026 .
Section III. Bid Data Sheet <i>Page 43</i> ITB Clause 19	The address for the submission of Bids is Procurement Unit, Management Services Department, 7/F The SEC Headquarters, 7907 Makati Ave., Salcedo Village, Bel-Air, Makati City. The deadline for the submission of Bids is 01 June 2026, 10:00AM.	The address for the submission of Bids is Procurement Unit, Management Services Department, 7/F The SEC Headquarters, 7907 Makati Ave., Salcedo Village, Bel-Air, Makati City. The deadline for the submission of Bids is 08 June 2026, 10:00AM.
Section III. Bid Data Sheet <i>Page 43</i> ITB Clause 22.1	The place of the bid opening is MSD Conference Room, 7/F The SEC Headquarters, 7907 Makati Ave., Salcedo Village, Bel-Air, Makati City. The date and time of bid opening is 01 June 2026, 10:15AM	The place of the bid opening is MSD Conference Room, 7/F The SEC Headquarters, 7907 Makati Ave., Salcedo Village, Bel-Air, Makati City. The date and time of bid opening is 08 June 2026, 10:15AM

**Section VII.
Technical
Specifications**
Page 69
Service Level
Availability and
Uptime

The Vendor shall adhere to the following response and resolution targets, wherein the SEC shall be the one to determine the Incident Severity Classification:

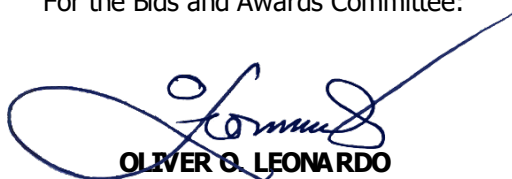
Incident Severity	Description	Initial Response	Target Resolution Time
Critical	The platform is unavailable, or phishing simulations/ training campaigns cannot be conducted	Within 2 hours	Within 8 hours
High	Major functionality degraded with no workaround	Within 4 hours	Within 24 hours
Medium	Minor functionality issues with an available workaround	Within 1 business day	Within 3 business days
Low	General inquiries, minor issues, or platform updates.	Within 2 business days	Within 4 business days

Please see Annex A for the revisions.

Provisions in the bidding documents that are in conflict with this Bulletin are deemed revised/amended. For guidance and information of all concerned.

29 May 2026

For the Bids and Awards Committee:


OLIVER O. LEONARDO
Chairman

The Vendor shall adhere to the following response and resolution targets, wherein the SEC shall be the one to determine the Incident Severity Classification. **The local partner can do an initial response to comply with response time requirement:**

Incident Severity	Description	Initial Response	Target Resolution Time
Critical	The platform is unavailable, or phishing simulations/training campaigns cannot be conducted	Within 2 business hours	Within 8 business hours
High	Major functionality degraded with no workaround	Within 4 business hours	Within 24 business hours
Medium	Minor functionality issues with an available workaround	Within 1 business day	Within 3 business days
Low	General inquiries, minor issues, or platform updates.	Within 2 business days	Within 4 business days