



## ENFORCEMENT AND INVESTOR PROTECTION DEPARTMENT

# PUBLIC NOTICE

In line with the Commission's digital transformation initiatives and to promote a more efficient, organized, and transparent system for handling public concerns, please be advised that all complaints to be lodged before the **Enforcement and Investor Protection Department (EIPD)** shall be filed through the SEC iMessage portal effective **01 April 2026**. The portal is accessible through the following link:

<https://imessage.sec.gov.ph>

The iMessage serves as the SEC-wide ticketing system providing a centralized and trackable documented system designed to minimize duplicative submissions, reduce the risk of fraudulent or malicious complaints, and enable better monitoring of case statuses and communications with complainants.

For assistance on how to use the portal, you may visit the SEC website at [www.sec.gov.ph](http://www.sec.gov.ph) or contact the SEC hotline number at **1-4SEC (1-4732)**. You may also refer to the SEC iMessage User Guide available at <https://imessage.sec.gov.ph/assets/images/iMessageUsersManual-Public.pdf>

For guidance of the public.

Makati City, 23 March 2026.