

**BIDS AND AWARDS COMMITTEE
FOR THE GOODS (IT)**

BID BULLETIN NO. 1

This Bid Bulletin is issued to amend items in the Bidding Documents for the **MAINTENANCE AGREEMENT CONTRACT FOR HIERARCHICAL AND APPLICABLE RELATIONS AND BENEFICIAL OWNERSHIP REGISTRY (HARBOR) AND VERIFICATION OF ELECTRONIC RECORDS AND INFORMATION TRUST AND AUTHENTICATION SYSTEM (VERITAS)**, under **Competitive Bidding No. 2026-13**.

I. AMENDMENTS

REFERENCE	SPECIFICATIONS	AMENDMENT
Section III. Bid Data Sheet ITB Clause 16.1 <i>Page 43</i>	The Bid Security shall be in the form of a Bid Securing Declaration, and any of the following: xxx	The Bid Security shall be in the form of a Bid Securing Declaration, <u>or</u> any of the following: xxx
Section III. Bid Data Sheet ITB Clause 26.3(b)(i) <i>Page 44</i>	The quality component shall be assessed on the basis of criteria with corresponding numerical weights, which may include qualitative, environmental, or social aspects linked to the subject matter of the contract. These may include any or a combination of the following: a) Quality and technical merit, including technical competence and a credible track record; b) Aesthetic and functional design and characteristics; c) Approach and methodology; d) Accessibility; e) Tools and equipment; f) Social, environmental, economic, and innovative characteristics; g) Organization, qualification, and experience of employees or staff assigned to perform the contract; h) Ongoing contracts and work commitments; i) After sales service and technical assistance; j) Delivery conditions, such as delivery period and delivery process; k) Disposal measures; or Other relevant criteria in relation to the subject Goods or Infrastructure Projects to be procured.	Not Applicable.

Section III. Bid Data Sheet ITB Clause 31.3 <i>Page 45</i>	The Performance Security shall be in the form: 1) xxx 2) xxx	The Performance Security shall be in the form: 1) xxx 2) xxx <u>Cashier's/manager's check must be payable to the Securities and Exchange Commission.</u> <u>For performance security in the form of cash or cashier's/manager's check, the winning bidder must request issuance of PAF from the BAC Secretariat through fpbaluyot@sec.gov.ph. Payments should be done over the counter at any Landbank branch nationwide or online through eSPAYSEC.</u>
Section VII. Technical Specifications <i>Page 66</i>	Provide support and maintenance for the blockchain technology used by the VERITAS System, including monitoring, troubleshooting, updates, and resolving blockchain-related issues to ensure continuous and reliable system operations.	<u>Provide the following support and maintenance activities/services for HARBOR and VERITAS:</u> <u>8 Provide support and maintenance for the blockchain technology used by the VERITAS System, including monitoring, troubleshooting, updates, and resolving blockchain-related issues to ensure continuous and reliable system operations.</u>

II. CLARIFICATIONS¹

CLARIFICATION	RESPONSE
1. Project is for maintenance only and there is no additional feature request.	Please see above amendment.
2. Whether the payment is one-time only.	Payment shall be made through milestone payment as indicated in Section VII. Technical Specifications.
3. Whether the bidding documents is free.	For a bidder to participate in the bidding, a payment of Five Thousand Pesos (Php5,000.00) is required.
4. Whether the Technical Specifications is identical to both HARBOR and VERITAS.	Please see above amendment.
5. Schedule of Bid Opening.	Bid Opening shall be on 27 July 2026, 10:15A.M.
6. If the Contractor is required to provide Level 1 support directly to end users, or if SEC has an existing Level 1 Help Desk that will serve as the first point of contact and escalate application-related incidents to the Contractor.	The SEC has an existing Level 1 (L1) Help Desk that serves as the primary point of contact for end users of the VERITAS system. The Contractor shall primarily provide Level 2 (L2) and Level 3 (L3) support for application-related incidents and requests that have been assessed and escalated by the SEC's L1 Help Desk.
7. If SEC maintains an existing service desk or ticketing system, whether the Contractor will receive incidents through such platform or directly from end users.	The SEC maintains an existing ticketing system through which end users submit incidents and service requests to the SEC's L1 Help Desk. The mechanism for escalating incidents from the SEC's L1 Help Desk to the Contractor has not yet been

¹ From UBQTY

	prescribed. It may be through email, a ticketing tool, or another agreed-upon communication platform. The specific escalation process and communication channel shall be finalized and mutually agreed upon during contract implementation.
8. How incident ownership and escalation are expected to be managed between SEC and the Contractor throughout the maintenance period.	The detailed incident ownership, escalation workflow, communication protocols, and responsibilities of both parties shall be discussed, finalized, and mutually agreed upon during contract implementation. Such arrangements shall form part of the operational procedures to ensure effective incident management throughout the maintenance period.

Provisions in the bidding documents that are in conflict with this Bulletin are deemed revised/amended. For guidance and information of all concerned.

20 July 2026

For the Bids and Awards Committee:

(Sgd.)
OLIVER O. LEONARDO
Chairman