

NOTICE

**Subject : Availability of iMessage Online Ticketing System for All
Inquiries, Requests and Complaints Concerning the SEC
and Real-Time Tracking of Ticket Status**

Effective 04 December 2025, all inquiries, requests and complaints concerning the Securities and Exchange Commission (SEC) may now be submitted using the upgraded iMessage online ticketing system at imessage.sec.gov.ph.

Through the upgraded iMessage, users can:

- Submit inquiries, requests, reports, and complaints online;
- Upload supporting documents;
- Track ticket status in real time;
- View the full history of each ticket; and
- Directly message the assigned SEC department.

iMessage is available for all services offered by the SEC Headquarters in Makati City and across all SEC Extension Offices in Baguio, Ilagan, Laoag, Tarlac, Lipa, Legazpi, Iloilo, Cebu, Bacolod, Tacloban, Zamboanga, Koronadal, Davao, Cagayan de Oro, and Butuan.

To use iMessage, users must first create an account under the Electronic SEC Universal Registration Environment (eSECURE) at <https://esecure.sec.gov.ph/>. Watch the tutorial video on how to create an eSECURE account at <https://bit.ly/register-esecure>.

To give the public time to familiarize themselves with iMessage, the SEC will observe a transition period from 04 December 2025 to 01 January 2026, within which the Commission will continue accepting requests, inquiries and complaints through other online communication channels. It is understood that the upgraded features such as real time tracking, full history of transaction, and direct message capability are not available for the other online communication channels.

Starting 02 January 2026, the use of iMessage shall be mandatory. All inquiries, requests or complaints submitted via email or other online channels will need to apply for a corresponding ticket to proceed.

Issued on 04 December 2025.