



**BIDS AND AWARDS COMMITTEE FOR
GOODS AND SERVICES (IT PROJECTS)**

BID BULLETIN NO. 1

This Bid Bulletin is issued to amend/clarify items in the Bidding Documents for the **Subscription to Social Media Listening Platform ("Project")**, under **Public Bidding No. 2025-008**.

A. AMENDMENT/S

REFERENCE	AMENDMENT
Section VII. Technical Specifications Page 27 Intended Application <i>"For media management and monitoring, media relations, crisis communications, and corporate communications"</i>	Section VII. Technical Specifications Page 27 Intended Application <i>"For social media management and monitoring, crisis communications, and corporate communications"</i>

B. CLARIFICATION/S

QUERIES/CLARIFICATIONS	RESPONSES
According to Section VI. Schedule of Requirements, it is expected that the Subscription to Social Media Listening Platform be delivered within (30) calendar days upon receipt of the Notice to Proceed. Should the holding of the user training as described in the Technical Specifications also be done within thirty (30) calendar days upon receipt of the Notice to Proceed? Or would the End-User want discretion or the option of providing a different timeline or schedule for the user training depending on the availability of SEC personnel who would attend the said training?	The deployment of the platform as well as the conduct of training should all be done within thirty (30) calendar, unless otherwise amended by the End-User during the implementation of the contract.
Section VII. Technical Specification states that the supplier of the social media listening platform provides user training. Will the user training be in-person, online, or through a blended manner? Will the training be in <u>just one (1) session</u> or will be in <u>more than one (1) session</u> ? If more than one (1), how many sessions? How many hours will the session be/per session be?	One session of online training for a maximum of three (3) hours is sufficient.

The technical specifications also state that the supplier should have an assigned account management team for service calibration. Should bidders provide a list of personnel who would form part of its account management team, including each person's curriculum vitae? This is in accordance with Section 25.2 VII of the Revised IRR of RA No. 9184 which says that the Conformity with the Technical Specifications may include manpower requirements.	There is no need to send a list of personnel and their curriculum vitae. These are not required in this Project. The intention for this requirement is to have a point-person whom SEC can reach out to whenever there will be any issues/concerns with the platform.
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Provisions in the bidding documents that are in conflict with this Bulletin are deemed revised/amended. For guidance and information of all concerned.

03 March 2025

For the Bids and Awards Committee:


OLIVER O. LEONARDO
Chairman